



Health Care Provider Ordering Overview

Please complete the following tasks prior to faxing a Test Requisition Form (TRF) for ClearStrand-ASD™.

Step 1: Fill out TRF and Caregiver Consent:

- TRF has been completely filled out and signed by the ordering health care provider.
- Share Terms and Conditions + Privacy Policy with caregiver.
- Caregiver Consent has been read and signed by the caregiver.

Step 2: Sample Collection:

- **Sample will be collected at-home:** Go to Step 3
- or
- **Sample is being collected in the office:** Collect the hair sample and prepare the kit for shipment. This includes:
 - Filling out the patient's name and date of collection on the test tube label, and attaching the label to the test tube.
 - Attaching the remaining label with the kit ID and the tube ID to the TRF. You can attach it on the comments box or on a blank space at the bottom of the TRF.
 - Adding the kit ID to the Cover Letter.

Step 3: Fax the TRF

- Fax Cover Letter, TRF, and signed Caregiver Consent to **(726) 567-1531**.

Step 4: Receive Results

- Results will be faxed back to you within 15 business days of receiving the sample in our lab.

For questions, please reach out to our Customer Care Team via email at support@linusbio.com or call us at (877) 546-8724.

We are available Monday - Friday from 9am - 6pm EST.

